

LINDA LINGLE
GOVERNOR



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STATE OF HAWAII
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES
P.O. BOX 119, HONOLULU, HAWAII 96810-0119

ICSD 11.0001

July 2, 2010

COMPTROLLER'S MEMORANDUM NO. 2010-21

TO: All Department Heads

ATTN: Telecommunications Coordinators

SUBJECT: Update of Government Section Listings in Hawaiian Telcom 2011 Directory for the Island of O'ahu

Hawaiian Telcom is updating the government section listings for the white pages of the 2011 Hawaiian Telcom telephone directories via email.

This is for the Hawai'i State Government Section only. Please review the attached Excel format listing (as it currently appears on the white pages of the telephone directory) that applies to your department. Edit instructions and an instruction sample are on the first two worksheet tabs. Edits should only be made in the last three columns to the right of the page. If there are no changes, please respond by indicating "No Changes for Entire File" on the department name line, under the "Comments, Changes & Notes" column.

In most cases there is no change for State directory listings in the Hawaiian Telcom white pages. However, be aware that if a telephone number has two unique listings, the second listing will be billed a "Directory Line of Information" charge of \$0.90 per month.

Please coordinate all directory update submissions through your Departmental Telecommunications Coordinator or designated representative and submit them via email to HT-DSC-BUS@hawaiiantel.com with a copy to Betty Yrizarry at betty.a.yrizarry@hawaii.gov by 4:30 p.m. on Friday, August 6, 2010.

If you have any questions, please call the Directory Support Center at Hawaiian Telcom at 643-4477 or the Information and Communication Services Division, Telecommunications Services Branch, at 586-1930, extension 628.

A handwritten signature in black ink, appearing to read "Russ K. Saito".
RUSS K. SAITO
State Comptroller